

Q

For students using Logitech C920 or C615 on Mac OS

I bought the recommended camera from the supply list (Logitech 920) and it said for Mac and Windows however after I have the camera it seems to only be compatible with Windows and I am on a Mac, it is only recognized when I have TVPaint open."

ANSWER:

There should be no problem with the Logitech C920 working on Mac . What it means on the Logitech website where it says "*Windows only*" is that the [Logitech Webcam Software](#) is only compatible with Windows , but the camera itself should work fine on Mac because it utilizes the Universal Webcam Drivers installed on every Mac. I have used the Logitech C920 on my Mac with TVPaint (and other apps) and it works fine. This test report from another Mac user also shows that the Logitech C920 is compatible with Mac : <http://terrywhite.com/logitech-listened-c920-webcam-tripod-mount/>

AND SEE THIS :

<http://offonatangent.blogspot.tw/2012/11/review-logitech-hd-pro-webcam-c920-does.html>

And this:

<http://www.youtube.com/watch?v=6W1ct0yOpwU>

(in the video above the guy is recommending using an app called [Webcam Settings](#) (\$7.99) to run the C920 on Mac. This is similar to the app I recommend called [iGlasses](#) , however students could try both to see which works best for you. They can try out iGlasses for 7 days free.

But I have used the Logitech camera on a Mac, with TVPaint and Skype , with no extra software , so it should work in basic capture mode. But it's highly recommended to use as webcam controller software such as iGlasses, Webcam Settings, or [CamTwist](#) (freeware , but CamTwist only works in 32bit mode) for greater control over the camera's functions like digital zoom, manual focus, manual exposure (brightness/contrast) .

The student said about the Logitech C920 :

"it is only recognized when I have TVPaint open."

I'm not sure why the student is experiencing the issue that the Logitech C920 only works if TVPaint is open. I can not reproduce that issue on my end.

If anyone finds that the Logitech C920 won't open in any other video app on their Mac computer (such as Facetime , Quicktime, iMovie, or Skype) it may be that Mac OS 10.8 Mountain Lion has some setting in System Preferences that automatically defaults to the internal webcam for most applications. They may need to disable that setting to allow them to select the Logitech camera for other applications.

I'd suggest students experiencing any issues with the Logitech C920 now working in other apps to search the [Apple Support forums](#) to see if any other users report a similar issue or have solutions.

For instance , a quick glance at the Apple Support forums , searching for Logitech C920 turns up this interesting bit of information:

<https://discussions.apple.com/message/22737720#22737720>

"Some thing that may be nice to know for all of you that wish to use the C920 on a Mac is that that you can use the "[Logitech Camera Settings](#)" (free) from the Apple store to control the camera settings. It is developed for the C-930e webcam, but works flawlessly with my C920 connected to MacBook5,1 running OS 10.8.4."

Students could try downloading the referenced app from that guy's post:

[Logitech Camera Settings](#) (FREE)

-David Nethery